

14th Annual BC Pharmacy Technician Conference

PTSBC 2019 Conference: October 18th and 19th, 2019

GENERAL INFORMATION

The Pharmacy Technician Society of British Columbia is proud to bring you the 14th annual BC Pharmacy Technician Conference, featuring dynamic speakers from diverse practice backgrounds with sessions relevant to technicians in all practice settings. Join us at the River Rock Casino Resort in Richmond on Friday Oct. 18 and Saturday Oct. 19 for educational sessions and networking with your colleagues from across the country!

The event starts on Friday evening with an exhibit and networking reception followed by an entertainment segment. Saturday is a full day of learning with an exciting keynote presentation by motivational speaker Jody Urquhart.

Learning objectives of this conference is to provide educational programming to advance pharmacy practice and to increase knowledge of pharmacy technicians and assistants from all areas of practice in order to enhance the quality of pharmaceutical care provided to patients.

The content for this conference will be submitted for review by the Canadian Council on Continuing Education in Pharmacy (CCCEP) for accreditation; We anticipate approximately 6.5 accredited learning hours that can be used towards your annual license requirements!

REGISTRATION

POSTER PRESENTATION

A poster presentation competition will be held on the evening of Oct. 18 from 5:30pm—7:30pm. Fresenius Kabi is generously sponsoring a cash prize of **\$500** to be awarded for the best poster. Submission deadline is 11:59pm, October 9th, 2019.

Please see our [website](#) for full details, including submission guidelines and judging criteria. Questions can be e-mailed to: Kelsey.Mallar@fraserhealth.ca. Good luck to all participants!

Registration deadline is October 9th, 2019. **Register now** to hold your spot! See below for registration options:

- \$410.00 - Membership renewal plus full Registration including accommodations
- \$350.00 - Full Registration including accommodations. (PTSBC Member)
- \$230.00 - Full Registration - No accommodations. (PTSBC Member)
- \$290.00 - Membership renewal plus full Registration - no accommodations
- \$330.00 - Full Registration - No accommodations. (Non - PTSBC Member)
- \$150.00 - Friday Attendance ONLY (PTSBC Member)
- \$210.00 - Friday Attendance ONLY (Non-PTSBC Member)
- \$150.00 - Saturday Attendance ONLY (PTSBC Member)
- \$210.00 - Saturday Attendance ONLY (Non-PTSBC Member)

Full registration fee covers Friday evening, networking session and entertainment; Saturday breakfast, lunch, and all presentations. Delegates are not considered registered until payment is received in full.

Please note that by registering for the PTSBC Conference, you have provided your release for the free use by PTSBC for promotional purposes of any photographs taken of you or in which you may be seen during the conference. A list of registrants attending the conference will be made available to all registrants.

PTSBC reserves the right to restrict enrollment, cancel, postpone, or to

otherwise modify the program due to inadequate registration or other causes beyond its control. Notification of request to cancel registration must be received in writing via email to info@ptsbc.org on or before October 4th, 2019, 5:00 PM and is subject to a processing fee. There will be no refunds of registration fees for cancellations received after October 4th, 2019.

SPECIAL THANKS

The PTSBC Conference Committee is a group of 11 hard-working volunteers who work throughout the year to organize this conference. An enormous thank you to Karen Callaway, Nelson Chen, Ashley Fairfield, Yonette Harrod, Kelsey Mallar, Danka Miletic, Robyn Miyata, Lynda Moleschi, Daisy Robillard, Shelley Sidhu, and Bal Dhillon for the time and effort they have committed towards planning the speakers, activities, and other logistics of this conference.

An additional thank you goes out to all PTSBC members for your support of the society. Your membership allows us to continue in our efforts to advance the profession and provide educational opportunities including this conference. We look forward to meeting you in-person at the conference in October!

PTSBC 2019 MEMBER OF THE YEAR AWARD

Every year, we recognize a PTSBC member for their commitment to professionalism through excellence in pharmacy practice. If you know of a technician that deserves recognition for making a difference, let us know by nominating them for the member of the year award! The honoree will receive a \$300 award, plus complimentary registration and one-night accommodations to attend the next annual conference. Submission deadline is October 9th, 2019; please submit all nominations using our [online form](#).

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Special note:
This conference is for both
Community and Hospital
Pharmacy technicians with
keynote presentations
specific to pharmacy
practice from various
sectors of the pharmacy
industry! Be sure to check
out the objectives of each
presentation provided from
our presenters, to learn
more.

Program Agenda

October 18th, 2019

5:30 pm – 6:30 pm: Registration

5:30 pm – 8:00 pm: Reception, Vendor Exhibition, and Poster Presentations

We are thrilled to have the support of vendors who are eager to share information with pharmacy personnel. Please take the time to visit the exhibitors, without whom the conference would not be possible. Meet representatives from various companies, discuss new products, explore career opportunities and have your questions answered.



Sam Louie
Master of Ceremonies

Sam Louie actively served over 34 years leading his Pharmacy team at Lions Gate Hospital and has inspired many personnel through his role as a Frontline Leadership trainer. He currently continues his academic teaching as a clinical instructor for the Pharmacy Doctorate program at UBC and as an instructor for the Regulated Pharmacy Technician Program at Vancouver Community College.

Family Feud

Entertainment - 8:00 pm to 9:30 pm



Fun, new and interactive option that is sure to get everyone from our audience participating – PTSBC's very own game show! This interactive, customizable group game show will be a wonderful addition providing great team building activities and conference entertainment. Let's play the Feud! Play head to head against your rivals in an all-out battle for the top spot! Make sure you're ready to smack the buzzer and beat your opponent to the punch! Strategize with your team and enjoy the energy! Survey says... you are bound to have a great time competing against your friends and co-workers!

October 19th, 2019

Saturday will be a full day of learning with an exciting keynote presentation by Jody Urquhart!

7:30 am	Registration opens and Hot Buffet Breakfast	1:00 pm	Speaker: Ajit Johal Presentation Title: Vaccine Hesitancy: A Global Health Crisis
8:25 am	Welcome and Opening Remarks Master of Ceremonies – Sam Louie		
8:30 am	Speaker: Bob Nakagawa and Bal Dhillon from the College of Pharmacists of BC Presentation Title: College Tech Talk 2019	1:45 pm	Refreshment and Networking Break Heads and Tails game for Grand Prize
9:30 am	Speaker: Ann Johnston Presentation Title: OAT maintenance Therapies for opioid use disorder	2:00 pm	Speaker: Jitendra Prasad Presentation Title: Global Raw Material Sourcing and How it Affects Drug Supply Chains
10:15 am	Refreshment and Networking Break	3:00 pm	Keynote Speaker: Jody Urquhart Presentation Title: This Would Be Funny... If It Wasn't Happening to Me! How to Navigate the Future with Enthusiasm & Vigor
10:45 am	Speaker: Anita Moore Presentation Title: Making Cent\$ of Your Money. What Pharmacy Technicians need to know.		
12:15 pm	Lunch, Networking Break & AGM	4:30 pm	Closing remarks

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8:30—9:30 am
College Tech Talk 2019

By the end of the session
and upon reflection,
participants will be able
to:

-

Program Agenda

8:30 - 9:30 am

Presentation Title: College Tech Talk 2019

Speaker: Bob Nakagawa, B.Sc.(Pharm.), RPEBC, ACPR, FCSHP, R.Ph., Registrar,
College of Pharmacists of BC



Bob Nakagawa is the Registrar of the College of Pharmacists of British Columbia. Bob has over 35 years of pharmacy, health administration and policy experience. He has a pharmacy degree from UBC and a residency from St. Paul's Hospital in Vancouver. He is a Fellow of the Canadian Society of Hospital Pharmacists. He has worked in hospitals, health authorities and in government settings as a pharmacist, Director and Assistant Deputy Minister.

Bob is an experienced leader. He was President of the College of Pharmacists of BC, and of the Canadian Society of Hospital Pharmacists. He has chaired the Medical Services Commission, the BC Drug Benefits Committee, and the Federal Pharmacy and Therapeutics Committee for Canada. He served as the Federal government representative on the Health Council of Canada. In his spare time, he is an amateur photographer, an avid runner and cyclist.

Speaker: Bal Dhillon, BSc, RPhT
District 8 Board Member



Bal currently holds the position of Interim Pharmacy Manager, Lower Mainland Pharmacy Services and is responsible for overseeing the operational and administrative activities of pharmaceutical purchasing and inventory management systems and services. Bal is also a Consultant/Program Facilitator involved in the designing, developing and delivering pharmaceutical compounding education for health care professionals in the topics of USP 797 and 795. She was instrumental in the formation of the Pharmacy Technician Society of BC (PTSBC) and coordinates the annual Pharmacy Technician conference. She continues to be involved in various initiatives, promoting education and personal growth for pharmacy personnel in British Columbia. Bal is currently the elected district 8 Board Member at the College of Pharmacists of BC.

By the end of the presentation, learners will be able to: (TBD, highlights of the following will be provided)

- Identify how health regulators act to protect the public
- Identify the difference between a health regulator and a professional association
- Identify how professional development contributes to public safety
- Review the pharmacy and pharmacy technician PRP compliance trends practice
- Review feedback from pharmacy professionals about the Practice Review Program

9:30 - 10:15 am

Speaker: Ann Johnston

Presentation Title: OAT maintenance Therapies for opioid use disorder



Ann Johnston received her Master of pharmacy degree at the University of Portsmouth, United Kingdom, and is licensed to practice pharmacy in both British Columbia and UK. Now, as Manager, Pharmacy Practice Support, with the B.C. Pharmacy Association, her work mainly involves the development and delivery of pharmacy educational programs. Ann is one of the lead authors in the Opioid Agonist Treatment Compliance and Management Training Program for Pharmacy (OAT CAMPP) and is currently teaching at OAT CAMPP workshops across the province.

By the end of the presentation, learners will be able to:

- Understand the Opioid Overdose Crisis
- Define Opioid use Disorder
- Understand the Clinical Guidelines to the Management of Opioid Use Disorder
- Identify Opioid Agonist Treatments: Buprenorphine/naloxone, Methadone and Slow-Release Oral Morphine
- Discuss Stigma

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Program Agenda



10:15 - 10:45 am
Refreshment and Networking Break



10:45 - 12:15 pm

Speaker: Anita Moore

Presentation title: Making Cent\$ of Your Money, What Pharmacy Technicians need to know

Anita is a Financial Educator for the Credit Counselling Society in BC. Anita joined the Credit Counselling Society as a Credit Counsellor in 2005 and joined the Education Department January of 2019. Anita has worked in the financial industry for over two decades, and to this position she brings extensive knowledge, facilitation experience and a keen ability to build lasting relationships.

By the end of this session, participants will be able to walk away from the workshop with:

- Awareness on how to create and manage a budget
- Strategies on debt reduction
- Tips & techniques on how to manage financial stress

**LET'S TALK
ABOUT IT!**

Annual General Meeting



12:15 - 1:00 pm

Lunch, Networking Break & AGM

The Annual General Meeting (AGM) of the Pharmacy Technician Society of British Columbia provides an opportunity for PTSBC members to come together and discuss the maintenance of the Society and the issues affecting pharmacy technicians and assistants.

All conference delegates are invited to attend the lunch; members are encouraged to participate in the AGM. PTSBC board will report on activities from the past year, there will be discussion on current issues and upcoming activities and plans. All PTSBC members are invited to attend the AGM but pre-registration is REQUIRED. If you are not attending the conference but would like to attend the AGM please send a message to info@ptsbc.org.

1:00 - 1:45 pm

Speaker: Ajit Johal ,BSP BCPP CDE CTH

Clinical Director Immunize.io

Presentation title: Vaccine Hesitancy: "A Global Health Crisis"

Ajit has been providing immunizations and clinical education since 2012. As a community pharmacist, he is an accessible provider of immunizations to patients in the community. In 2018, he started an organization called immunize.io, with a mission statement of "taking our best shot at immunizing the world". Through "immunize.io" he has worked with numerous organizations and communities to improve education and reduce barriers to vaccination. Ajit is also a clinical instructor for the University of British Columbia Faculty of Pharmaceutical Sciences Program. At UBC he coordinates elective courses for UBC Pharmacy students, one of which focuses on vaccinations and "gaps in immunization"

By the end of the presentation, learners will be able to:

- Appreciate the History of Vaccinations and their impact on public health
- Describe the phenomenon of Vaccine Hesitancy and it's three domains
- Discuss the role of registered pharmacy technicians as community immunization providers



1:45 - 2:00 pm

Refreshment and Networking Break
Heads and Tails game for Grand Prize!

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Program Agenda



2:00 - 3:00 pm

Speaker: Jitendra Prasad

Presentation Title: Global Raw Material Sourcing and How it Affects Drug Supply Chains

Jitendra Prasad (JP) is the Chief Program Officer (CPO) of Contracting, Procurement & Supply Management (CPSM) for Alberta Health Services (AHS). AHS is tasked with coordinating the delivery of health supports and services across the province.

JP has an undergraduate degree in Pharmacy and a Masters in Business Administration (MBA) from University of Alberta, Edmonton.

By the end of the presentation, learners will be able to:

- Understand types of supply disruptions.
- Understand the impact of supply disruptions to the delivery of care.
- Determine the root causes contributing to disruptions.
- Explore strategies to mitigate / reduce variations with examples from experiences.

3:00 - 4:30 pm

Motivational Keynote Speaker: Jody Urquhart

Presentation Title: This Would Be Funny... If It Wasn't Happening to Me!
How to Navigate the Future with Enthusiasm & Vigor

A highly sought-after funny motivational speaker, Jody Urquhart is the author of *All Work & No Say*, a bestselling book that shattered assumptions that work can't be rewarding and fun.

Every motivational talk features, Savvy, Uplifting and Hysterical advice to help your audience develop a buoyant, positive and meaningful perspective in the midst of stress and change.

Jody is passionate about spreading the message of the importance of fun and meaningful work. A motivational speaker for over 22 years, Jody speaks at over 90 organizations and associations every year and is a top keynote speaker. Jody's trademark is to deliver very funny motivational speeches; humor is a key part of her audience connection.

A former stand-up comedian, Jody *ONLY* uses clean humor and original content catered to the audience. Jody is the author of the best-selling book *All Work & No SAY*. Her mission is to help motivate people to derive more meaning, fun, and satisfaction from their work.

This Would Be Funny... If It Wasn't Happening to Me!
How to Navigate the Future with Enthusiasm & Vigor

Sometimes change gets in the way of work. Do you ever think, "Why can't things just go the way I want for a change?" or "Why can't people just leave me alone?" This hilarious and provocative presentation shows pharmacy technicians and assistants how to get in front of a constantly evolving future and proactively drive change.

Be compelled to face the future and navigate change with a sense of urgency and vitality. Embrace challenging situations and people with new ideas, innovation, and conviction.

In this hilarious, inspiring motivational speech, learn

- Strategies to let go of the past
- Embrace change with a sense of urgency, conviction, and vitality
- Support yourself and your team under stress
- Stay resilient in the midst of stress



Thank you!
Everyone!

4:30 pm Closing Remarks

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We are delighted to have the continued support of industry sponsors who provide us with funding to offset some of the conference expenses. Their sponsorship ensures that our registration fees remain affordable for those attending the conference. Our industry sponsors are always willing to share product and service information with pharmacy personnel.

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